



## **Privacy Statement of Polisa.nl**

Polisa.nl's privacy statement intends to provide clarity about how your personal data is used by Polisa.nl. Polisa.nl is an initiative of Polisa B.V. and is an independent financial adviser which has outsourced its insurance activities to Nederlandse Assuradeuren B.V.

Polisa.nl has appointed Nederlandse Assuradeuren as the controller for the processing of its customers' personal data.

### **Personal data processed by us**

Nederlandse Assuradeuren processes personal data about you because you use our services and/or because you provide your data to us.

The personal data in the list below is processed by us:

- First and last names
- Gender
- Birthdate
- Birthplace
- Address details
- Telephone number
- E-mail address
- Other personal data actively provided by you when applying for an insurance or reporting a claim

### **Special and/or sensitive personal data processed by us**

Nederlandse Assuradeuren processes the following special and/or sensitive personal data from you:

- health
- criminal record
- details of people under the age of 16, where necessary for the execution of an insurance contract or in order to deal with claims.

### **Why do we need data**

Nederlandse Assuradeuren processes your personal data for the following purposes:

- acting as an authorized agent of one or more insurers.



### How long data is stored by us

Nederlandse Assuradeuren will not store your personal data for longer than strictly necessary to achieve the purposes for which your data is collected. Our retention period(s) for policy files is/are:

- 7 years after the termination of a motor insurance
- 10 years after termination of a commercial fire insurance
- 30 years after the termination of a corporate liability insurance pursuant to loss occurrence
- 5 years after the termination of the insurance for all other indemnity insurances

Our retention periods for claims are:

- 10 years after termination of a personal-injury claim
- 5 years after termination of the claim for all other claims

### Sharing with others

Nederlandse Assuradeuren will share your personal data with various third parties if this is necessary for the execution of the insurance agreement, the settlement of a claim and to comply with any legal obligation. This includes the following persons/companies/organizations:

- insurers for whom we act as authorized agents or with whom we correspond with regard to your loss
- **EPS Foundation** for the processing of cancellation statements (roy data) or the recovery of claims (Clearing House regress)
- **CIS Foundation** for the detection of possible fraud (FISH database)
- body repair shops
- government and supervisors (**AFM** [Financial Markets Authority] and **DNB** [Dutch Central Bank]), where necessary for the execution of their legal duties and provided it does not infringe your privacy
- our accountant and audit entities for carrying out (statutory and voluntary) checks provided it does not infringe your privacy
- **MarketScan** for conducting portfolio analyzes and providing data to the parties granting us full authorization



We may share your information within the group of companies that Polisa/Nederlandse Assuradeuren is part of for internal administrative purposes or to improve our services to you. Or because we are required to do so by law. In this way, we can get a more complete picture of your financial situation. For example, it may be relevant for us to know that you already have a loan from a company within the group if you apply for a loan with us. Companies within the group may also approach you with offers. For the collection of visitor data we use Google Analytics, a web analysis service offered by Google Inc. ("Google"). Google Analytics uses cookies to help Polisa.nl analyze how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transferred to and stored by Google on servers in the United States. Google uses this information to keep track of how you use the website, to prepare reports on the website activity for Polisa.nl and to offer other services relating to website activity and internet use. Google may provide this information to third parties if Google is under legal obligation to do so, or where these third parties process the information on behalf of Google. Google will not combine your IP address with other data held by Google. By using this website, you consent to the processing of the information by Google in the manner and for the purposes described above. See our page about cookies for more detailed information.

#### **Viewing, adjustment or removal of data**

You have the right to view, correct or delete your personal data. You can send a request for the inspection, adjustment or deletion of your personal data to [info@nederlandseassuradeuren.nl](mailto:info@nederlandseassuradeuren.nl). To make sure that the request for access has been made by you, we ask you to send a copy of your identity document along with the request. To protect your privacy, you are asked to black out your passport photo in this copy as well as the MRZ (machine readable zone, the strip with numbers at the bottom of the passport), your passport number and citizen service number (BSN). Nederlandse Assuradeuren will respond to your request as quickly as possible, and within four weeks.

#### **Security**

Nederlandse Assuradeuren makes sure to apply all due care with regard to the protection of your data and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via

[info@nederlandseassuradeuren.nl](mailto:info@nederlandseassuradeuren.nl)